



# City of National City City Council Meeting

JANUARY 16, 2024





# What is the HOME Program?

- ❖ MODELED AFTER THE SUCCESSFUL LA MESA HOME TEAM PROGRAM.
- ❖ PARTNERSHIP BETWEEN THE NATIONAL CITY POLICE DEPARTMENT AND HOME TEAM.
- ❖ UTILIZE AN OUTREACH WORKER AND A CODE ENFORCEMENT OFFICER TO RESPOND TO NON-EMERGENCY CALLS FOR SERVICE RELATED TO HOMELESSNESS.
- ❖ OFFER SERVICES AND HOUSING OPPORTUNITIES TO INDIVIDUALS EXPERIENCING HOMELESSNESS.





# The Community We Serve





# Benefits for National City

- PROVIDES TRAINED SOCIAL AND MENTAL HEALTH PROFESSIONALS TO ADDRESS NON-EMERGENCY CALLS THAT COULD BE ADDRESSED THROUGH DE-ESCALATION AND COUNSELING.
- ADDRESSES GAPS IN SERVICE FOR THE HOMELESS POPULATION SUCH AS TRANSPORTATION, CONNECTION TO ONGOING MENTAL AND SOMATIC HEALTHCARE, AND ASSISTING WITH NAVIGATING THE JUDICIAL SYSTEM.
- ENHANCES SERVICES TO THE LOCAL HOMELESS POPULATION, RESIDENTS, AND BUSINESSES TO ADDRESS NON-EMERGENCY CALLS.
- PROVIDES AN ALTERNATIVE OTHER THAN A POLICE OFFICER RESPONSE.



# Statistical Overview

*JUNE 2023 THROUGH DECEMBER 2023*

89 – TOTAL CLIENTS SERVED

58 – SERVICE REQUESTS DISPATCHED FROM NCPD

67 – COMMUNITY REQUESTS FOR SERVICE

16 – PEOPLE PERMANENTLY HOUSED

9 – ADDITIONAL PEOPLE TEMPORARILY HOUSED

168 – HOMELESS CONCERNS RECEIVED ON SECLICKFIX

***TOTAL OF 25 PEOPLE PLACED INTO HOUSING.***

**\*\*These statistics are combined from HMIS (Homeless Management Information System), SeeClickFix, Dispatch, and self initiated. *Numbers are un-duplicated\*\****



# Success Stories

- HEART REVOLUTION CHURCH PAID FOR CLIENT'S HOTEL STAY AND THE NEXT DAY THE FAMILY WENT INTO A DV SHELTER.
- HOME ASSISTED A CLIENT THAT IS NOW PERMANENTLY PLACED INTO NEW PALACE HOTEL.
- HOME ASSISTED TWO CLIENTS WITH THE APPLICATION PROCESS FOR NESTOR SENIOR VILLAGE. MOVE-IN DATE WILL BE IN JANUARY.
- HOME ASSISTED WITH CAL-FRESH, HEALTH SERVICES, AND MEDI-CAL.
- HELPED A CLIENT MOVE-IN AS WELL AS ASSISTED WITH TRANSPORTATION.
- ELDERLY WOMAN IN HER SEVENTIES PLACED IN A NURSING HOME.



# Partnerships and Collaboration

## EXTERNAL ENTITY PARTNERSHIPS:

- County of San Diego
- Regional Task Force on Homelessness
  - Point in Time Homeless Count to be completed January 25, 2024.
  - <https://www.rtfhsd.org/about-coc/weallcount-pitc/>
  - *HOME Team follows Regional Task Force policies and procedures.*
- Paradise Valley Hospital
- Cal-Trans, Public Works, Parks & Recreation

## PROVIDERS:

- Heart Revolution Church
- Healing Oaks Substance Abuse Clinic
- Rescue Mission
- Family Health Center (FHC)
- McAlister Institute
- Veterans Village
- Salvation Army Rehabilitation Center

**TOGETHER**  
**WE**  
**CAN!**

# Future San Diego Rescue Mission Navigation Center



TOGETHER  
**WE**  
**CAN!**