What is the HOME Program?

- MODELED AFTER THE SUCCESSFUL LA MESA HOME TEAM PROGRAM.
- PARTNERSHIP BETWEEN THE NATIONAL CITY POLICE DEPARTMENT AND HOME TEAM.
- UTILIZE AN OUTREACH WORKER AND A CODE ENFORCEMENT OFFICER TO RESPOND TO NON-EMERGENCY CALLS FOR SERVICE RELATED TO HOMELESSNESS.
- OFFER SERVICES AND HOUSING OPPORTUNITIES TO INDIVIDUALS EXPERIENCING HOMELESSNESS.
The Community We Serve
Benefits for National City

- PROVIDES TRAINED SOCIAL AND MENTAL HEALTH PROFESSIONALS TO ADDRESS NON-EMERGENCY CALLS THAT COULD BE ADDRESSED THROUGH DE-ESCALATION AND COUNSELING.

- ADDRESSES GAPS IN SERVICE FOR THE HOMELESS POPULATION SUCH AS TRANSPORTATION, CONNECTION TO ONGOING MENTAL AND SOMATIC HEALTHCARE, AND ASSISTING WITH NAVIGATING THE JUDICIAL SYSTEM.

- ENHANCES SERVICES TO THE LOCAL HOMELESS POPULATION, RESIDENTS, AND BUSINESSES TO ADDRESS NON-EMERGENCY CALLS.

- PROVIDES AN ALTERNATIVE OTHER THAN A POLICE OFFICER RESPONSE.
Statistical Overview
JUNE 2023 THROUGH DECEMBER 2023

89 – TOTAL CLIENTS SERVED
58 – SERVICE REQUESTS DISPATCHED FROM NCPD
67 – COMMUNITY REQUESTS FOR SERVICE
16 – PEOPLE PERMANENTLY HOUSED
  9 – ADDITIONAL PEOPLE TEMPORARILY HOUSED
168 – HOMELESS CONCERNS RECEIVED ON SEECLICKFIX

TOTAL OF 25 PEOPLE PLACED INTO HOUSING.

**These statistics are combined from HMIS (Homeless Management Information System), SeeClickFix, Dispatch, and self initiated. Numbers are un-duplicated**
Success Stories

• HEART REVOLUTION CHURCH PAID FOR CLIENT’S HOTEL STAY AND THE NEXT DAY THE FAMILY WENT INTO A DV SHELTER.
• HOME ASSISTED A CLIENT THAT IS NOW PERMANENTLY PLACED INTO NEW PALACE HOTEL.
• HOME ASSISTED TWO CLIENTS WITH THE APPLICATION PROCESS FOR NESTOR SENIOR VILLAGE. MOVE-IN DATE WILL BE IN JANUARY.
• HOME ASSISTED WITH CAL-FRESH, HEALTH SERVICES, AND MEDI-CAL.
• HELPED A CLIENT MOVE-IN AS WELL AS ASSISTED WITH TRANSPORTATION.
• ELDERLY WOMAN IN HER SEVENTIES PLACED IN A NURSING HOME.
Partnerships and Collaboration

EXTERNAL ENTITY PARTNERSHIPS:
- County of San Diego
- Regional Task Force on Homelessness
  - Point in Time Homeless Count to be completed January 25, 2024.
  - https://www.rtfhsd.org/about-coc/weallcount-pitc/
  - HOME Team follows Regional Task Force policies and procedures.
- Paradise Valley Hospital
- Cal-Trans, Public Works, Parks & Recreation

PROVIDERS:
- Heart Revolution Church
- Healing Oaks Substance Abuse Clinic
- Rescue Mission
- Family Health Center (FHC)
- McAlister Institute
- Veterans Village
- Salvation Army Rehabilitation Center
Future San Diego Rescue Mission Navigation Center

Family quarters

Second floor more family
Or women

Inside of family unit, used to be 4 3-bed/2 bath

Kitchen